

SCHOOLMESSENGER + SAFE ARRIVAL

What does it do?

SchoolMessenger allows schools and teachers to send messages to parents and/or students via voice message to your phone, email, and text. Parents can set their preferences and choose which types of messages will be sent through email, text, etc.

With Safe Arrival, parents can notify the school directly from the app if their child will be absent.

What messages will I get?

The types of messages that are sent through SchoolMessenger include:

- Automated attendance notifications
- General messages from your child's teacher, school, or the school division, such as newsletters and event information.
- Information regarding emergencies including class cancellations and school closures.

Setting Up the App

Once the app is downloaded, open it and enter your email address and create a password. **The email address must be the same email address that you provided to your child's school.**

Ensure your location is set to **Canada**.

When asked for your role, select **Parent**.

Check your email account for a verification message and follow the instructions found there.

To ensure everything is working properly, click on the three lines in the top left corner of the app. The options listed should include Attendance, Messages, Contacts, Groups, Preferences, and Settings. If you do not see the Contacts or the Preferences options, your account has not been connected properly. Please contact your school for assistance.

Visit the Parents section of the Northern Lights Public Schools website for more detailed information.